

Press Release

Contact: Peggy Carlo, President
Ashtabula County Commissioners Office
Phone: 440.576.3750

FOR IMMEDIATE RELEASE
February 3, 2009

E911 COORDINATOR EARNS REGISTERED PUBLIC-SAFETY LEADER CERTIFICATION

Janet Boland, Ashtabula County's E911 Coordinator, has earned the professional designation of Registered Public-Safety Leader (RPL), through the APCO Institute of Leadership Certificate Program.

To earn the certificate, Boland was required to successfully complete a comprehensive 12-month online program which included leadership training in the following areas:

- Effective communication
- Building/managing high-performance teams
- Interpersonal negotiations
- Enhancing team performance
- Leading with confidence and integrity
- Making a difference within the association and industry
- Applying skills for the betterment of the association and industry

RPL recipients receive a certificate of acceptance into the APCO Institute Registry of Public-Safety Leaders, a formal and prestigious acknowledgement of excellence within the public safety industry.

"Training is key, no matter what field of work a person chooses," Boland said. "I believe the same holds true for the safety sector. Many changes have happened since I joined Ashtabula County's safety force team over three years ago. I love progress, especially when it makes the citizens of my community safer."

"I would like to commend Janet for taking the initiative to complete this leadership training course," said Peggy Carlo, president of the Ashtabula County Board of Commissioners. "In her position as coordinator of the County's E911 system, next-level leadership skills and the ability to communicate effectively are invaluable tools, especially in emergency situations."

“We appreciate Janet’s undertaking this enhanced level of training,” said Commissioner Joe Moroski. “Preparedness is critical in the public safety arena.”

“The 911 Review Board and the Commissioners have always prided themselves on operating a state-of-the-art 911 system,” added Commissioner Daniel R. Claypool. “This type of training is needed by Janet in her position, to keep up with the ever-changing technology.”

The not-for-profit APCO Institute is part of the Association of Public-Safety Communications Officials International, which serves the needs of the public safety communications industry. Because its members all work in their respective communications agencies each day, their needs and concerns drive the institute’s activities.

The Association of Public-Safety Communications Officials International was founded in 1935 and has more than 15,000 members worldwide.